



CHARTER STANDARD COMMUNITY CLUB

AFFILIATED TO THE SURREY COUNTY FA - THE SURREY YOUTH LEAGUE - THE SURREY COUNTY GIRLS LEAGUE
www.kewparkrangers.co.uk

Enjoy the game

Kew Park Rangers Football Club Complaints, Appeals and Deposit Policy.

1. Complaints must contain full particulars of the grounds within which they are founded and must be in writing and must be lodged in duplicate with the club secretary within twelve days after the occurrence to which they refer to (Sunday not included). Telephone, Email or other online communication of a complaint will not be accepted.
2. No objection or complaint shall be withdrawn except by permission of the Club Disciplinary Committee.
3. No complaint of whatever kind shall be considered by the CDC unless the complaining party shall have deposited with the Club Secretary the sum of £20 which may be forfeited in whole or in part to the funds of the Club in the event of the party losing its case.
4. Parties to a complaint shall be afforded an opportunity of making a statement when the complaint is being heard and where possible shall receive seven days' notice of the CDC meeting, together with a copy of the complaint.
5. The CDC shall take into consideration, when dealing with a complaint, the possession by the complaining party of any information which if properly used might have avoided the complaint.
6. The Club Secretary on receipt of a complaint shall have the authority to convene a meeting of the CDC and summon such parties to attend as s/he feels necessary to enable the Club to deal with the complaint as fairly and efficiently as possible.
7. Any Club Member, Official or player having received seven days' notice of the convening meeting and failing to attend may be fined a sum of £20 or otherwise dealt with by CDC.
8. All complaints that relate to Club matters will be dealt with by the CDC and whose decisions will be final and binding on all concerns.
9. All protest, complaints and appeals that relate to SCFA, FA, SYL, EEL and SCGL matters will be dealt with through The Club Secretary and will follow SCFA, FA, SY, EEL and SCGL complaints procedures and whose decisions will be final and binding on all concerns.

Misconduct.

Any club official, club member, player, parents /and or guardian proved guilty of misconduct shall be liable to expulsion in accordance with the provisions in Complaints, Appeals and Deposits.

Any club official, club member, player, parents/ and or guardian expelled will not be allowed to apply for membership to the Club again or play for the Club again.

Signed for and behalf of Kew Park Rangers FC

Chair

Secretary